

Important information for students who use Stagecoach bus services and buy easyrider tickets

From Sunday 2 June we are changing the way we sell child 7 day easyrider tickets

Any assistance to communicate this message to children and parents would be greatly appreciated.

If children buy this ticket, the driver will load it onto their igo card instead of giving them a paper ticket. Children will then need to validate their journey by touching their igo card onto the card reader each time they travel.

The price and the validity of this ticket will remain the same.

What is an igo card?

From the age of 11 until 31 August after their 16th birthday, children can pay child fares on buses in Greater Manchester if they have an igo card. Children must carry their igo card with them in order to travel using a child ticket if they are aged 11-16.

What happens if a child doesn't have an igo card

If a child is aged between 11 and 16 and does not hold an igo card you cannot purchase an easyrider ticket. You will be asked to pay £2.00 for each journey you make on a Stagecoach bus or £1.75 on a TfGM School bus service.

To continue to purchase an easyrider ticket children will need to apply to TfGM for an igo card. Visit <u>tfgm.com/igo</u> to download an application form or get a copy of the form from a TfGM Travelshop.

What happens if a child already has an igo card

All that changes is the way children travel with an igo card:

- The bus driver will load the ticket onto your child's igo card
- Every time a child catches the bus they will be asked to touch-in on the ticket machine card reader

Kindest regards,

Customer Service Team

stagecoachbus.com Follow us on Twitter: @stagecoachGM

Customer Services: Telephone: 0161 273 3377 (Mon - Fri 08:00 - 17:30) E-mail: <u>manchester.enquiries@stagecoachbus.com</u>

Disability Help Desk (Type talk) Telephone: 0161 276 2611 (Open Mon - Fri 08:00 - 17:30) E-mail: <u>manchester.DDAhelpdesk@stagecoachbus.com</u>

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